



Families On The Move of New York City, Inc.

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Position: Family Support Liaison
Part time (20 Hours per week)

Overview

The Family Support Liaison (FSL) guides, coaches, and empowers the family to participate in and set the direction for the child/youth optimal treatment and care.

Minimum Qualifications

The FSL should be a parent, guardian, or caregiver of a child with social, emotional, or behavioral challenges, familiar with mental health systems, special education, family court, child welfare, and substance abuse services. In addition, knowledge of relevant services in the community a plus. The FSL must possess good organizational and communication skills, be able to prioritize workflow and schedule as needed, and be highly flexible.

Duties and Responsibilities

- Understand and support the principles of recovery and resiliency, representing the family perspective, and serving as a link between families and the facility.
- Meet with families as soon as possible
- Ability to engage families and provide information that will empower parents, caregivers, and youth in recovery and resiliency.
- Offer individual assistance to parents and caregivers in negotiating for child and youth optimal treatment and care. Works with the families to identify:
 - a. strengths, concerns and goals of the parent/caregiver
 - b. ascertain and support family interactions, cultural needs, community and support networks
 - c. determine if family basic needs are being met
 - d. identify problems to treatment and transition
 - e. assists in providing resources as needed
- Speaks family concerns to staff and works to solve issues.
- Makes sure that family members understand provider and treatment language, and are fully informed in their child's treatment.
- Participates in family/youth related treatment team meeting with permission from the families.
- Attends all other relevant meetings as equal part of the treatment team.
- Other duties as assigned.